



November 25, 2008

Dear Homeowner:

If your home is supplied with natural gas and built or remodeled within the last 5 years, please take a few minutes to read this letter. Corrugated Stainless Steel Tubing (CSST) is a relatively new product used to convey natural gas within homes. CSST is permitted by the adopted codes and was inspected to insure that the product was installed in accordance with product listings at the time of installation.

Recent hailstorms have resulted in replacement roofs for many homeowners. We are aware that during the replacement of the roofs, some gas lines have been punctured by the roofing nails/staples, resulting in gas leaks. The gas leaks may not be easily detected due to the location of the piping. If you suspect a gas leak, leave the house and area **immediately** and call ATMOS Energy at 1-866-322-8667 or dial 911. **DO NOT** turn any lights on or off, smoke or use a cell phone, or operate any equipment that could cause sparks. **DO NOT** attempt to turn natural gas valves on or off.

CSST is easily recognized. CSST is a corrugated, flexible tubing that is covered with a plastic yellow sleeve. CSST comes on rolls (see figure) and typically ranges in pipe sizes from 3/8 inch to 1 inch in diameter in residential construction. If it is installed at your residence, some of the tubing will be visible in your attic area, most likely near the attic access stairs. When the product is installed too close to the underside of the roof deck, the product may be susceptible to puncturing if/when your roof is replaced.



If you are unsure if CSST is installed in your home; or, if you are unsure if the product may be susceptible to puncturing if/when your roof is replaced, you may request a courtesy inspection from a City of Arlington building inspector. We will confirm the existence of CSST gas piping and whether or not you should consider taking any precautions against future possible punctures. Building inspectors are not equipped to test for or repair gas leaks, so if you suspect a gas leak, follow the steps outlined above.

To request a courtesy inspection, please call (817) 277-5561 and let us know your address, your phone number. An building inspector will contact you regarding the best time to perform the courtesy inspection. Should you have any additional questions, please feel free to contact me at (817) 459-6521 or email me at [Ed.Dryden@Arlingtontx.gov](mailto:Ed.Dryden@Arlingtontx.gov).

Thank you,

Ed Dryden, CBO  
Building Official